



## Custom Color Acknowledgement & Agreement

### Customer Information

Name:	
Address:	
Phone:	Email:

### Color Selection Acknowledgement

**Final Color Selection.** Please indicate the color number and name. For example, H-148, Burnt Bronze).

H-\_\_\_\_\_, \_\_\_\_\_

By initialing below, the customer confirms receipt of color swatches from their Dealer and that this is their final choice, based on the provided swatches.

**Customer Initials:** \_\_\_\_\_

### Non-Refund/Return/Exchange Policy Agreement

The undersigned customer acknowledges and agrees to the following terms:

The selected Cerakote color is custom and manufactured to order based on the customer's request. We assure you that each custom color Delphi H2 faucet is created with the utmost care and precision. Before shipping, each unit undergoes a rigorous quality control process to ensure it meets our high standards. Any variations in color or appearance that are within the acceptable range of our quality guidelines will not be considered a defect.

All sales of custom color ionizers are final. Due to the personalized nature of these products, they are non-refundable and non-exchangeable. Once the order has been confirmed and the customization process has begun, cancellations or changes to the order cannot be accommodated.

By signing below, the customer confirms they have read, understood, and agreed to these terms.

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

#### *TO BE COMPLETED BY DEALER*

Sample color swatches, sourced directly from Cerakote were provided to the customer for review. The customer has examined the swatches and made a selection based on their personal preferences.

**Dealer Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Dealer Signature:** \_\_\_\_\_